



Instructions: Read each question and write the letter of the correct choice on the Attestation & Answer sheet. A score of 80% or higher is required to receive credit for this training (8 correct answers).

1. Targeted case management is a ____ covered service.
 - a) Medicaid
 - b) Medicare
 - c) Both A & B
 - d) Neither A or B
2. The six components of Targeted Case Management are: Assessment, Planning, Linking, Advocacy, Coordination, and _____.
 - a) Monitoring
 - b) Purchasing
 - c) Detailing
 - d) Advising
3. What is the primary goal of targeted case management?
 - a) Administering Medication
 - b) Providing transportation services
 - c) Coordination care and services
 - d) Conducting therapy
4. What is a key component of effective case management?
 - a) Time Management
 - b) Financial advising
 - c) Advocacy
 - d) Legal Counseling
5. How does targeted case management support recovery?
 - a) By focusing solely on medical treatment
 - b) Through integrated, person-centered care
 - c) By limiting client choices in treatment
 - d) Through enforcing strict treatment protocols
6. What is an essential skill for case managers?
 - a) Surgical skills
 - b) Accounting skills
 - c) Effective communication
 - d) Web design skills
7. An effective individualized plan of service should be:
 - a) Rigid and unchangeable
 - b) Flexible and revisable
 - c) Based solely on the case manager's opinion
 - d) The same for every person
8. Cultural sensitivity in case management involves:
 - a) Assuming all individuals share cultural backgrounds
 - b) Ignoring cultural differences
 - c) Understanding and respecting diverse backgrounds
 - d) Focusing only on the cultural aspects of a client's life
9. In targeting case management, advocacy often involves:
 - a) Taking over decisions for the person
 - b) Ensuring the person's rights and needs are represented
 - c) Ignoring the person's preferences
 - d) Focusing only on what is convenient for the case manager
10. The ultimate success of targeted case management is measured by:
 - a) The number of people served
 - b) Each person's satisfaction and improved outcomes
 - c) The speed of service delivery
 - d) The case manager's personal opinion